

Testimony of the Connecticut Association of Health Plans Regarding House Bill 6976

Quality is Our Bottom Line

An Act Concerning Chronic Case Management

Joint Committee on Public Health January 31, 2007

The Connecticut Association of Health Plans ("CTAHP") is pleased to submit testimony regarding House Bill 6976, An Act Concerning Chronic Case Management. We support the Public Health Committee's continued thoughtful discourse on proactive strategies to improve the quality of life and quality of care for all citizens of Connecticut. As such, we believe that the substance of the aforementioned bill should be a critical component of any statewide health care access and quality improvement legislative initiative.

The member companies of the CTAHP namely Aetna U.S. Health Care, CIGNA Health Care of Connecticut, ConnectiCare Inc., Community Health Plan of Connecticut, Health Net, United Health Care and the United Health Care Company of the Northeast, Wellcare of Connecticut, Inc., and Yale Health Plan have each made significant efforts toward the coordinated treatment of chronic disease incorporating the latest best practices protocols. We are particularly heartened by the bill's proposal to devise a five-year strategic plan for a statewide chronic care delivery system. We believe that some of the strategies we have deployed for the coordinated treatment of chronic disease might be replicable for a wider population. To that end, we hope that the dedicated medical and case management teams of the CTAHP member companies can serve as a resource to you as you devise the statewide plan. Given the volume of consumers we represent, we believe that we have the critical information technology and quality of care outcome measure data necessary to help support the planning process and implementation. Because the CTAHP is comprised of health insurers who serve individual and employer groups and state Medicaid, HUSKY A and HUSKY B consumers, we have the benefit of a diverse control group for the measurement of chronic disease case management efficacy and quality outcomes.

Thank you for your consideration. We look forward to working with you.